

Market Release Note

MRN-WMS-PRO-3.3.85748

Product number: TS-WMSPRO-LITE, TS-WMSPRO-STD
Product description: WMS Pro Software
Product version: 3.3.85748
Release date: 13th May 2026

Important Notice

An issue was identified with the initial release of WMS Pro 3.3.85497 where in certain cases the upgrade from previous versions would cause cardholder pins to be unassigned. Any person who has encountered this issue is advised to contact Aritech support for an appropriate solution.

This issue has been resolved in 3.3.85748, now available for download.

All other aspects of the market release notice from 3.3.85497 remain in effect and are detailed below.

New Features

- **Pin only credential**

Credentials > Create > Pin only (tick box)

Note Pin assignment popup has been removed

Operators can now create pin only credentials, removing the need for population of card data. Cardholder must have an access group assigned, with created pin being sent to all assigned controllers. Controller pins can be interrogated and manipulated by accessing:

Edit credential > PINs

In this menu, pins for individual controllers can be added, changed or removed.

- **New global permission**

Administration > Settings > Others > Allow view PIN (tick box)

This is a global option that, when enabled, will allow operators to be assigned a new individual permission:

Operators > Actions > Permissions

Within this menu, a new permission called *View Saved PIN* can be set. This will allow the operator to view PINs assigned to cardholders.

- **Panel Asset details**

Controllers > [select controller] > Asset details (tab)

Operators can now enter the asset tracking details for controllers.

Improvements

- Upgraded architecture to ASP.NetZero 15.1
- Photo ID now supports bold and italic text
- Remember browser option when using MFA
- Cardholder start/end date will use midnight of the selected day if the hour/minute fields are left empty
- In map designer, 'Fit to Viewport' has been replaced with 'View actual size' – this will show the image in its native resolution (not stretched to fit the WMS Pro screen)

Resolved Issues

- "Force trust server certificate" added to WMS Pro installer. This fixes an issue where installations were not successfully connecting to SQL 2025 instances
- Fixed 'Show/Hide advanced filters' link staying in the same position after being pressed
- Fixed an issue where all credentials could be deleted when deleting unassigned credentials in bulk operation
- Fixed an issue where duplicate Installation ID could occur
- Fixed controller enrolment to include DGP macros
- Fixed issue where duplicate credentials could be created
- Fixed issue where custom list repeating multiple times in the map designer
- Fixed JSON error when saving controller with invalid comms type
- Fixed map designer issue where floors were changed to lifts upon saving

Documentation and Downloads

Marketing Collateral	Brochure
	Datasheet
Technical Manuals	Installation guide
	Quick-start guide

Known issues

Issue	Fix
Incorrect model selected for NAC may cause connection issue. Affects TS1066 if TS1067E is selected incorrectly.	Using a keypad or a separate communications path connection, reset the model type in the panel DGP record.
After a Controller has been enrolled, events may start being processed by WMS Pro before enrolment is complete, leading to events being labelled as 'Unsupported' or using default device names.	Please be advised this is expected behaviour and is only present when the controller is first connected to WMS Pro. WMS Pro takes longer to upload the programming, where events are sent immediately.
When using CTPlus in WMS Pro mode, deleting a DGP from the keypad and then uploading the controller will result in the DGP record being removed, but associated doors remaining.	DGP records should be deleted from the CTPlus that is connected to WMS Pro. If deleted from the keypad and uploaded to CTPlus, the doors must be deleted manually.

Support

Please refer to the manuals and documentation on the [Aritech Support Portal](#) for more information.

For technical support, please contact the distributor where the item was purchased.

The distributor will escalate the case to Aritech support if required.