

Market Release Note

MRN-CTPLUS-3.7

Product number:	CTPlus
Product description:	CTPlus Configuration Software
Product version:	CTPlus 3.7
Release date:	April 2026

Aritech is pleased to announce the immediate availability of CTPlus v3.7.

CTPlus is a software tool for programming and controlling a Tecom system, typically used by installers with a laptop PC. CTPlus can also connect directly to WMS Pro for sites requiring web-based management, allowing multiple Operators to login and make changes at the same time.

CTPlus provides a powerful and easy-to-use interface for programming Tecom devices, enabling technicians to send/retrieve programming and import/export system configurations to allow for off-site programming or system backups. Service technicians can use CTPlus to connect remotely to supported Tecom panels for programming, routine maintenance, and fault diagnosis.

New

- Updated support for Discovery TSX-2-85301.
- Updated support for Challenger to Discovery migration.
- Added support for migration from TS0869 lift controller to NAC.

Resolved Issues

- Resolved issue where DGP model and settings may be lost after Update Model command sent.
- Resolved issue where pressing F1 while right click contextual menu is open would crash front end application.
- Resolved issue where mapping NAC inputs and relays to DWIs could cause the DWI to go offline and fields to become blank.

Documentation and Downloads

Marketing Collateral	CTPlus Datasheet
	Tecom Compatibility Matrix
Software Download	Download the latest version of CTPlus from the Aritech resources page .

Known issues

- WMS Pro Mode: When using CTPlus in WMS Pro mode, deleting a NAC, 4DC, or 4LC from a keypad will not trigger deletion of doors and lifts on next CTPlus upload. This is by design. In WMS Pro mode, changes should be made from CTPlus. If this occurs, the doors and lifts can be deleted from CTPlus safely.
- When UltraSync is enabled, the time is sent from the UltraSync server. This is intended operation. Panel time cannot be adjusted while UltraSync is enabled.

Support

Please refer to the manuals and documentation on the for more information.

For technical support, we encourage you to contact your local point of sale or distributor for all technical support calls. Alternatively, you can log a support call on the [Aritech Support Portal](#).