

Market Release Note

MRN_TSX10000_TSX-2-85301

Product number:	TSX10000
Product description:	Discovery Control Panel Firmware
Product version:	TSX-2-85301
Release date:	9 th April 2026

Aritech is pleased to announce the latest firmware has been released for the Tecom Discovery control panel.

New Features

- Added support for Discovery browser in the UltraSync portal
 - If an operator has access to the UltraSync portal as a **Dealer** and has a Discovery panel assigned, accessing **Live status > Remote Access** will pop out a new window that will allow secure remote connection to the Discovery web application.

Improvements

- Added status, diagnostics and control to most entities (doors, inputs, areas etc.) for installer use.
 - Example: Installer can browse to **Install Menu > Access Control > Doors** and for each door in the list, options to control the door are available, along with the status of the door. Additionally, the three dots to the right of the entity can be selected, which will open a full control menu.
- Added reporting format: CSV IP

Resolved Issues from prior release

- Improved CTPlus diagnostic support for Discovery via UltraSync
- Resolved an issue where the “Enable Ping” and “Enable Web interface” flags were not changing when modified from a RAS.
- Improved data transmission methods to handle partial transmissions more efficiently/effectively
- Resolved an issue where if the TSX16000 4G USB connection was disconnected and then reconnected, the 4G unit may not operate correctly until the TSX16000 was disabled and enabled again.

Documentation and Downloads

Marketing Collateral	Datasheet
	System Architecture Brochure
	End User Brochure
	Tecom Compatibility Matrix
Firmware Download	Firmware available from the Aritech resources page .

Known issues

- Some functionality and connections are currently reserved for future use, refer to the installation manual for more information.

Compatibility

- Not compatible with TS0866, TS0867, or TS0869 intelligent controllers.
- Not compatible with TS1053, TS1054, or TS1084 expansion modules.
- Wi-Fi/USB to ethernet adapter is not usable in place of onboard ethernet port for Ultrasync connections.

Upgrade Path

Units currently running firmware **1.0** or **1.1** must follow the process below:

1. Connect to CTPlus and upload configuration
2. Default the Discovery control panel
3. Upgrade the firmware of the Discovery panel using the Discovery browser
4. Perform necessary setup to connect to CTPlus
5. Connect and download configuration into the Discovery panel

For more information, please see the support article located at: [Discovery Firmware Upgrade to 2.0 -Tech Note – Kidde Global Solutions Support](#)

Support

Please refer to the manuals and documentation on the [Aritech Support Portal](#) for more information.

For technical support, we encourage you to contact your local point of sale or distributor for all technical support calls. Alternatively, you can log a support call on the [Aritech Support Portal](#).