

Market Release Note

MRN-CTPLUS-3.6

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| Product number: | CTPlus |
| Product description: | CTPlus Configuration Software |
| Product version: | CTPlus 3.6 |
| Release date: | December 2025 |

Aritech is pleased to announce the immediate availability of CTPlus v3.6.

CTPlus is a software tool for programming and controlling a Tecom system, typically used by installers with a laptop PC. CTPlus can also connect directly to WMS Pro for sites requiring web-based management, allowing multiple Operators to login and make changes at the same time.

CTPlus provides a powerful and easy-to-use interface for programming Tecom devices, enabling technicians to send/retrieve programming and import/export system configurations to allow for off-site programming or system backups. Service technicians can use CTPlus to connect remotely to supported Tecom panels for programming, routine maintenance, and fault diagnosis.

Resolved Issues

- Resolved firmware sync issues under certain circumstances.
- Resolved issue where Central station filter and test call may not appear on programming retrieval.
- Resolved issue where Discovery diagnostics may not be available via UltraSync.
- Resolved issues where Command not supported is displayed when modifying NAC doors on a Discovery panel.
- Resolved user card issue where Tecom smart cards with custom 4-byte code may not be recognised by readers.
- Resolved an issue where seconds field could not be used in history event search.
- Resolved an issue where camera list could not be loaded or updated in WMS Pro mode.

Documentation and Downloads

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| Marketing Collateral | CTPlus Datasheet |
| | Tecom Compatibility Matrix |
| Software Download | Download the latest version of CTPlus from the Aritech resources page . |

Known issues

- DGP model and settings may be incorrectly modified or lost when performing an 'Update model' command from Status and control in CTPlus.
- WMS Pro Mode: When using CTPlus in WMS Pro mode, deleting a NAC, 4DC, or 4LC from a keypad will not trigger deletion of doors and lifts on next upload. This is by design. In WMS Pro mode, changes should be made from CTPlus. If this occurs, the doors and lifts can be deleted manually.
- When UltraSync is enabled, the time is sent from the UltraSync server. This is intended operation. Panel time cannot be adjusted while UltraSync is enabled.

Support

Please refer to the manuals and documentation on the [Aritech Support Portal](#) for more information.

For technical support, we encourage you to contact your local point of sale or distributor for all technical support calls. Alternatively, you can log a support call on the [Aritech Support Portal](#).