

Market Release Note

MRN-WMS-PRO-3.2

Product number: TS-WMSPRO-LITE, TS-WMSPRO-STD

Product description: WMS Pro Software

Product version: 3.2

Release date: December 2025

Aritech is pleased to announce the immediate availability of WMS Pro. 3.2 brings a range of new features, along with several improvements and fixes.

New Features

- **Credentials**

User access > Unassigned credentials > Create

In this menu, operators can now bulk create credentials that will remain unassigned until required. Specify the credential group (card format is auto populated from the selection and driven by the credential group), site code, starting card number and the quantity of cards required. WMS Pro will then create the necessary card data and register the cards in the Unassigned credentials tab.

- **Photo ID Printing**

Cardholder admin > Departments > [select department] > Design card

The card template designer allows the operator to select from cardholder fields or use Labels to create custom text to appear on the card template for all cardholders.

- **Operator LDAP**

Administration > Settings > Operator Management > LDAP settings

An LDAP server can be specified to link between WMS Pro operators and their LDAP account.

- **History retention**

Administration > Settings > Database maintenance

Operators can specify the number of days to keep history. Please note, once purged the history events are no longer available for any reports or recovery.

- **Dashboard widgets**

*Dashboard > *Toggle* Edit mode > Add widget*

Two new widgets are available for the Dashboard:

- **Devices in fault** – Shows all devices currently in the ‘fault’ state
- **Custom button** – Creates a user defined button that can be linked to an automation

For full descriptions, programming and use cases, please refer to the help file in WMS Pro.

- **Reports**

Reports > Report type

Two new reports are available:

- **Cardholder device access report** – this report shows which cardholders have access to a single, selectable device.
- **Cardholders in CAG report** – this report shows all cardholders assigned to all CAGs in a controller, or, it can be filtered for specific CAGs, Alarm Groups, Door Groups and Floor Groups.

- **Automations**

Administration > Automations

Additional options have been added to the automations menus to support the new “custom button” widget. Refer to the WMS Pro onboard help for additional information.

Improvements

- Alarm details show date/time of alarm event, click to navigate to relevant entry in event view, link to relevant map(s).
- Added ability to add custom text and images to maps
- Assign Regions to Time zones, Holidays, and Status & control favourites
- Multiple widgets of the same type can be present on the Dashboard whilst using different settings or regions
- Updated interface elements for Cardholder Credentials to improve ease of use
- Can now assign PIN codes to all Controllers as well as individual Controllers
- Controller Access Groups page has been updated to display Cardholders assigned directly and via UAGs
- Advanced filters now remember their previous show/hide state
- About page now displays the Site ID when a license is applied (may require an updated license to be generated)
- Session timeout controls are now configurable
- Inactive Cardholders exemption list
- Additional item types and icons for use with Site maps
- Various improvements to visual and other UIX elements

Resolved Issues

- Credential end date on TS0866, TS0867, TS0869 is now working correctly
- Clean install of WMS Pro connection during installation to remote SQL server is now fixed
- Deletion of region allowed when devices or maps are still assigned is now fixed
- Option to discard changes now included in map designer
- Alarm details now show correctly over open dialog boxes when full screen alarm activated
- User capacity reached on controller false reporting is now fixed
- WMS Pro installation may encounter issues completing successfully in certain installation scenarios involving a remote SQL database with servers residing in an Active Directory controlled environment. This has been resolved.
- The Asset tracking report is displaying the 'Only assets requiring service' field as free text instead of a Yes/No selection. This has been resolved.
- When modifying a Card programmer record, there is currently no audit event generated when the Region, API key, or site code range is added or modified. This has been resolved.
- The number of items being deleted may be misrepresented when repeated deletions occur in certain conditions. This has been resolved.
- Resolved issue where installation ID could be duplicated under certain circumstances.

Documentation and Downloads

Marketing Collateral	Datasheet
	Brochure
	Trade Flyer
	Tecom Compatibility Matrix
Technical Manuals	Installation guide
	Quick-start guide

Known issues

Issue	Fix
Incorrect model selected for NAC may cause connection issue. Affects TS1066 if TS1067E is selected incorrectly.	Using a keypad or a separate communications path connection, reset the model type in the panel DGP record.
When editing Maps, Floor items are changed to Lift types after saving. This will be resolved in a future release.	Will be resolved in a future WMS Pro release.
After a Controller has been enrolled, events may start being processed by WMS Pro before enrolment is complete, leading to events being labelled as 'Unsupported' or using default device names.	Please be advised this is expected behaviour and is only present when the controller is first connected to WMS Pro. WMS Pro takes longer to upload the programming, where events are sent immediately.
When using CTPlus in WMS Pro mode, deleting a DGP from the keypad and then uploading the controller will result in the DGP record being removed, but associated doors remaining.	DGP records should be deleted from the CTPlus that is connected to WMS Pro. If deleted from the keypad and uploaded to CTPlus, the doors must be deleted manually.

Support

Please refer to the manuals and documentation on the [Aritech Support Portal](#) for more information.

For technical support, please contact the distributor where the item was purchased.

If the issue has not been resolved by the distributor, a support request can be raised on the [Aritech Support Portal](#).