

Market Release Note

MRN-WMS-2.6 Release

Product number: WMS, TS981000V
Product description: Tecom Web Management System
Product version: 2.6
Release date: 23rd January 2026

Aritech is pleased to announce the availability of the latest version of the Tecom Web Management System and Tecom IP Receiver.

Major improvements

- Introduced support for the Tecom Discovery series of devices
- Update panel user edit API to allow the use of site code and card numbers for all card formats
- All reports now support export in JSON format
- Integration to CyberArk available for LDAPS connected systems
- Addition of Operator Access report to show operator access rights on demand
- Addition of API call to allow panel addition to WMS
- Cyber Security enhancements (list available on request)

Recommendations

- Users with an active SUSP are advised to contact Aritech to organise a suitable date and time for the upgrade to be performed
- It is strongly recommended this upgrade be performed in 2025, or at the latest, end of February 2026. There is a specific issue that will begin affecting report performance as of March 2026, this has been resolved in the 2.6 release.

Documentation and Downloads

Marketing Collateral	Brochure
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Support

WMS support is provided only to customers with an active SUSP (software upgrade and support plan).

Tickets can be logged by navigating to the following address

<https://support.firesecurityproducts.com.au/hc/en-us/requests/new>

Detailed improvements

Issue ID	Description	WMS 2.6
CCS-1968	Certain special characters contained in username can cause panel user page not to load	Resolved
CCS-1970	Added support for Tecom Discovery serial numbers	Resolved
CCS-1976	Panel owner name is not inserted in API requests	Resolved
CCS-1980	Report bug found that will affect reporting performance starting March 2026	Resolved
CCS-1986	CTPlus can occasionally fail to retrieve panel config from WMS due to error in file decoding	Resolved
CCS-1995	API did not have the ability to set enabled/disabled panel flag	Resolved
CCS-1997	Added ability to allow CTPlus access to WMS separate from System Role	Resolved
CCS-1998	Allow firmware upgrade to connected TS1054 (4G Radio) devices	Resolved
CCS-2013	An online panel with multiple active paths will get path 0 when doing a WMS persons resync operation.	Resolved
CCS-2014	Adding a name with an apostrophe in it results in an issue with the WMS User Management	Resolved
CCS-2017	Unexpected condition with log file can occur in normal use that results in failed user login	Resolved
CCS-2018	Front End - landing page incorrectly shows Dashboard option for users without System role	Resolved

CCS-2027	User could not identify when panel has multiple connections to the same panel server. Server ID missing from panel status report	Resolved
CCS-2036	RHEL only: Apache logs grow too larger due to issue with log rotation	Resolved
CCS-2038	Dashboard does not clearly show total panels connected for WMS and for each individual panel server	Resolved
CCS-2039	In certain conditions, panel devices report returns no or limited values	Resolved
CCS-2040	In certain conditions, Indala ASC 26 bit and HID ISCS 38 bit format template could be stored incorrectly	Resolved
CCS-2041	Expanders could be duplicated in the device firmware list or on panel version report	Resolved
CCS-2045	Reported issue in certain conditions with panel server where events are not received by secondary WMS in the event of primary failure	Resolved
CCS-2046	Database partition does not release disk space when an event is removed from the database	Resolved
CCS-2047	Added new event types to support Tecom Discovery	Resolved