

Market Release Note

MRN-WMS-PRO-3.1.81671

Product number: TS-WMSPRO-LITE, TS-WMSPRO-STD

Product description: WMS Pro Software

Product version: 3.1.81671

Release date: 25th August 2025

Aritech is pleased to announce the immediate availability of the latest version of WMS Pro, the latest software suite from Aritech, built from the ground up to work hand-in-hand with your Tecom security and access control systems.

This release addresses critical issues identified by customers and includes all changes from the previous 3.0 release.

Resolved Issues

- Resolved issue where Holidays may not be sent to Controllers in certain conditions.
- Resolved issue where attempting to remove all Cardholders from a Region could remove the wrong record(s).
- Fixes and updates in preparation for Discovery firmware v2.

Documentation and Downloads

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|-----------------------------|------------------------------------|
| Marketing Collateral | Brochure |
| | Datasheet |
| Technical Manuals | Installation guide |
| | Quick-start guide |

Known issues

- When editing Maps, Floor items are changed to Lift types after saving. This will be resolved in a future release.
- CAGs for NACs connected directly to WMS Pro should not allow an Alarm Group to be selected. This will be resolved in a future release.

- WMS Pro installation may encounter issues completing successfully in certain installation scenarios involving a remote SQL database with servers residing in an Active Directory controlled environment. This is currently being investigated.
- The Asset tracking report is displaying the 'Only assets requiring service' field as free text instead of a Yes/No selection. This will be resolved in a future release.
- When modifying a Card programmer record, there is currently no audit event generated when the Region, API key, or site code range is added or modified. This will be resolved in a future release.
- The number of items being deleted may be misrepresented when repeated deletions occur in certain conditions.
- When editing Maps, there is no option to discard unsaved changes when pressing the 'Back' button. Operators may navigate to any page in the menu (including Maps) to work around this issue whilst a resolution is implemented in a future release.
- Operators may encounter difficulties seeing alarm details when full screen override alarms are generated in certain conditions. This appears to be mostly linked to scenarios where other pop-ups are already present on the page when an override alarm comes in, and Operators are advised to first close these pop-ups when responding to alarms. This issue will be resolved in a future release.
- WMS Pro may report that the user capacity has been reached for a Controller with deleted Cardholder records. This will be resolved in a future update.
- Incorrectly configured NACs may cause connectivity issues in WMS Pro and CTPlus in WMS Pro mode. This is being investigated for improvement in a future release.
- After a Controller has been enrolled, events may start being processed by WMS Pro before enrolment is complete, leading to events being labelled as 'Unsupported' or using default device names. This will be resolved in a future release.
- When using CTPlus in WMS Pro mode, deleting a NAC, 4DC, or 4LC does not delete associated doors and lifts. This works correctly when CTPlus is connected directly to the Controller, and will be resolved in a future release. Customers are advised to manually delete associated door records in the meantime

Support

Please refer to the manuals and documentation on the [Aritech Support Portal](#) for more information.

For technical support, we encourage you to contact your local point of sale or distributor for all technical support calls. Alternatively, you can log a support call on the [Aritech Support Portal](#).