TruVision Navigator 9.4 SP1 Release Notes

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Introduction

These are the TruVision Navigator 9.4 SP1 Release Notes with additional information not covered in the user manual. For the latest information on TruVision Navigator 9.4 SP1 go to: https://firesecurityproducts.com/

Overview

This document covers the following:

- Summary of new features and key enhancements
- Summary of bugs fixed

Summary of new features and key enhancements

- Support/enhancement for new TruVision Devices:

    o <u>Cameras:</u> new TruVision S Series 360° cameras: support for queue management, heat map, intersection analysis and notifications

    o <u>TVE-DEC13:</u> system events can now be reported to the software

- Support for new IFS network switches (NS4700-24-4X, NS4702-24P-4X-V3, NS4703-24P-4X): The switches can be discovered on the network and added to the software

- Custom email notifications: emails that are sent by the software can be customized, so that recipients only receive emails with relevant event information.

- Two-factor authentication for login: if extra security is required during login, two-factor authentication can be defined for every user by the administrator. If enabled, the user that logs in will receive an email with an OTP (One Time Password) with a limited validity. That OTP needs to be entered before the user can log in.

- Enhancement for parking management: a maximum number of vehicles per parking zone can be added and an email can be sent if the maximum is reached.

Summary of main bug fixes

- Resolved black screen issues during playback of video streams caused by the Windows 11 24H2 update

- Addressed player-related black screen issues during playback linked to the Windows 11 24H2 update.

- Fixed text overlay (POS Text) not displaying correctly on playback video.

- Corrected an issue where TruVision Navigator remained running in the background when detached tabs were open and the application was closed (customer-reported).

Summary of known issues

- Network statistics for the added recorder with a secure connection is not working. Workaround is to use an normal connection between recorder and the software. We will try to get this solved in a next version of the software.

- Unable to see Video Quality Diagnosis Event in the event center for the new 360° IP cameras.

Contacting Support

For help installing, operating, maintaining, and troubleshooting this product, refer to this document and any other documentation provided. If you still have questions, contact us during business hours (Monday through Friday, excluding holidays).

Note: Please be ready at the equipment before calling.

Europe, Middle East, and Africa
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Product documentation and contact information

Please scan the QR code to download the electronic version of the product documentation. The manuals are available in several languages.