UltraSync

Cloud-based device management
and alarm delivery service by Aritech

OVERVIEW

The Aritech UltraSync Cloud Service is an advanced, cloud-based platform designed to streamline the monitoring and management of security systems. Developed by Aritech, a leader in security solutions, UltraSync enables seamless integration and remote control of alarm panels, cameras, and other connected devices. This service provides a centralised hub for real-time updates, notifications, and system diagnostics, ensuring that users have complete visibility and control over their security infrastructure, whether for residential, commercial, or industrial applications.

One of the standout features of the UltraSync Cloud Service is its user-friendly interface, accessible via mobile apps or web portals. This intuitive platform allows users to arm or disarm systems, view live video feeds, and customise alerts with ease. Furthermore, it supports a variety of devices, enabling integration with existing security setups. The cloud-based nature of UltraSync ensures that data is securely stored and accessible from anywhere, offering peace of mind to users who value both convenience and safety.

The service also emphasises robust cybersecurity and reliability. Data transmitted through UltraSync is encrypted to prevent unauthorised access, and the system undergoes regular updates to stay ahead of emerging threats. Additionally, its scalability makes it ideal for businesses with expanding security needs, as the platform can easily adapt to incorporate new devices or locations. With its blend of cutting-edge technology and practical functionality, the Aritech UltraSync Cloud Service has become a trusted solution for modern security management.
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FEATURES

- **Remote Access:** Provides real-time remote control of security systems via mobile apps and web portals.

- **User-Friendly Interface:** Intuitive design makes it easy to arm/disarm systems, view video feeds, and manage settings.

- **Device Integration:** Supports a wide range of security devices, including alarm panels and IP cameras, for seamless integration.

- **Secure Cloud Storage:** Ensures all data is securely stored and accessible from anywhere, offering convenience and peace of mind.

- **Customisable Alerts:** Allows users to set personalised notifications for specific events, such as motion detection or system status changes.

- **Real-Time Monitoring:** Delivers instant updates and system diagnostics to keep users informed at all times.

- **Advanced Cybersecurity:** Utilises encryption and regular updates to safeguard data and protect against cyber threats.

- **Scalability:** Easily expands to accommodate additional devices or locations, making it suitable for growing businesses.

- **Reliable Connectivity:** Ensures uninterrupted communication between devices and the cloud, even in challenging network environments.

- **Cross-Platform Compatibility:** Works seamlessly across multiple platforms, including iOS, Android, and desktop browsers.

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SPECIFICATIONS

Infrastructure	AWS – Australian based cluster with international redundancy
Cyber security compliance	NIS2 directive
Compatible platforms	Axon, ILX Communicators, Reliance ComNav (legacy), RelianceXR Series, Tecom Challenger, Tecom Discovery, TruVision UltraSync recorders, UltraSync cameras, ZeroWire (legacy)
Supported mobile applications	Advisor Advanced Pro (Axon), Tecom Plus Mobile, TVR Mobile, UltraSync+
Transmission formats (alarm delivery)	Contact ID, SIA DC-09, SIA DCS, Ademco High-Speed, Contact ID over IP, Enhance reporting, AlarmNet
Multi-factor authentication	Yes
Secure password requirement	Yes
Delegated operator access control	Yes
Android	Yes
IOS	Yes
Desktop browsers	All supported

DEVICE SUPPORTED FEATURES

Device	Remote diagnostics	Remote web browser access	In-app push notifications	In-app command and control	Alarm delivery	Live video streaming (app)	Video archiving	Edge API support
Axon	✓	✓	✓	✓	✓	✓		✓
ILX communicator		✓	✓	✓	✓			
Reliance XR Series	✓	✓	✓	✓	✓	✓	✓	
Tecom Challenger	✓		✓	✓	✓			
Tecom Discovery	✓	✓ (*)	✓	✓	✓			
TruVision UltraSync recorders	✓	✓	✓	✓	✓			
UltraSync cameras	✓		✓	✓	✓	✓	✓	

(*) Feature in development