Market Release Note

MRN-WMS-PRO-2.2.77313

Product number:	TS-WMSPRO-LITE, TS-WMSPRO-STD
Product description:	WMS Pro Software
Product version:	2.2.77313
Release date:	18th November 2024

Aritech is pleased to announce the immediate availability of the latest version of WMS Pro, the latest software suite from Aritech, built from the ground up to work hand-in-hand with your Tecom security and access control systems.

WMS Pro provides a seamless, modern, and fully featured web-based management solution for your Tecom system, designed and developed in Australia to improve safety and increase efficiency, whilst adding value to any installation, whether you manage a single building or an enterprise solution consisting of multiple sites.

Managing Cardholders, access rights, alarms, events, devices, and more is easier than ever, with new features and editions being rolled out over regular updates and releases. WMS Pro 2.2 continues to build out new functionality and introduces several quality-of-life improvements and technical fixes.

New Features

- 3rd party API: expanding on the API functionality released in WMS Pro 2.1, the 3rd party API allows external systems to view and control devices connected to WMS Pro. The API is bidirectional, versioned, and fully documented within WMS Pro.
- Custom credential formats: simplifies the process of creating and modifying Cardholder Credentials on sites that use a credential format which isn't predefined in WMS Pro.
- Multi-Factor Authentication: provides an extra layer of security for Operator logins by requiring a unique code to be entered during login. WMS Pro 2.2 supports MFA via email for sites with SMTP details configured, with support for app-based MFA to be implemented in a future release.
- WMS Pro Server Status & Manager: this handy windows app makes it easier than ever for administrators to monitor and perform basic troubleshooting on back-end dependencies required to keep WMS Pro running smoothly.

Improvements

- The recent history widget on the dashboard now updates automatically.
- Device and Controller event configuration can now be bulk saved to other devices, saving time and simplifying repetitive tasks such as modifying alarm priorities for multiple devices.
- Reports are now available in either PDF or Excel format.
- Pre-defined alarm responses can now be assigned to a Region for better control when using multiple Operators managing different locations.
- Operators can now easily delete all alarms with the new 'Delete all' button.
- Status and control now shows the total number of actions being executed.
- Send/receive drop-down options have been improved on Controllers.
- Licensing limits are more clearly displayed on relevant pages (e.g. Operators, APIs, Controllers)
- Programming CAGs now provides an option for displaying only configured devices and areas.
- The Cardholders list now updates automatically after importing Cardholder names.
- More 'assigned' tabs on various pages, including Devices (Regions assigned) and Custom fields (Assigned departments).
- WMS Pro now allows Operators to continue using the system with limited functionality when the comm service is offline.
- Event logging has been improved and optimised.
- Several improvements and optimisations have been made to back-end services and functionality to improve reporting and stability of hardware communications.
- Various improvements to visual and other UIX elements.

Resolved Issues

- Assigned credential report will no longer include deleted Credentials / Cardholders.
- Resolved some UI issues when creating and editing CAGs.
- WMS Pro now correctly validates the start value is earlier than the end value (and vice-versa) when modifying the date/time on a Credential.
- Resolved issue where the save button could be deactivated in certain conditions when creating or editing an Operator.
- Resolved issue where WMS Pro could encounter unexpected issues when enrolling multiple Controllers at the same time.
- Resolved issue affecting Cardholders with duplicate data in Controllers.
- Resolved issue preventing bulk deletion of some items from completing successfully.
- Resolved various issues with deletion of custom fields in certain conditions.
- Resolved some Operator permissions issues.
- Resolved some issues with sending data to Controllers.

Documentation and Downloads

Marketing Collateral	[Brochure](#)
	[Flyer](#)
	[Datasheet](#)
Technical Manuals	[Installation guide](#)
	[Quick-start guide](#)

Known issues

- Panel floor devices may be configured as alarms, but are currently unable to generate an alarm condition. This will be resolved in a future release.
- When using CTPlus in WMS Pro mode, deleting a NAC, 4DC, or 4LC does not delete associated doors and lifts. This works correctly when CTPlus is connected directly to the Controller, and will be resolved in a future release.
- Operators may be unable to delete a Region in certain conditions. The Region can still be unassigned from Devices, Cardholders, and Operators. This will be resolved in a future release.
- The 'Lockout' flag may not be saved correctly when creating Operators. Editing an Operator after creation should resolve this issue.
- Operators may encounter issues where a custom application logo is not displayed correctly. Selecting a logo for both light mode and dark mode should resolve this issue while a fix is being investigated for a future release.
- When deleting multiple Cardholders, the progress window may get stuck if a Controller with affected Cardholders goes offline. The process will be continued automatically when the Controller comes back online, as long as the progress window remains open. Improvements are being investigated for a future release.
- The WMS Pro Backup/Restore application may encounter problems when reading or writing to network or user folders. This will be improved in a future release.

Support

Please refer to the manuals and documentation on the [Aritech Support Portal](#) for more information.

For technical support, we encourage you to contact your local point of sale or distributor for all technical support calls. Alternatively, you can log a support call on the [Aritech Support Portal](#).