

Market Release Note

MRN-Ultrasync8.4_SP1

Product number: UltraSync

Product description: UltraSync web system

Product version: 8.4 SP1

Release date: 14/11/2024

Aritech advises the UltraSync system will be upgraded to 8.4 SP1 on Thursday, 14th November, 2024.

There will be a short interruption to following services during restarts:

Panel connections: devices will reconnect to another server in a few seconds, depending on the service grade

Video devices: recorders and cameras will reconnect to the cloud within 1-2 minutes

Central Stations: connections will be re-established within 1-2 minutes after restart. Signals will be delivered on the remaining side, only one side will be restarted at a time

Web portal: user requests will be delayed for up to 10 minutes during the restarts

Updates and Resolved Issues

ID	Type	Description
UC-4240	xTun	Send android notification with high priority
APP-3111	xTun	Support silent alarms in Advisor Advanced app
UC-4521	xTun	Fix critical notification selection condition for ATS/AXON panel
UC-3838	Webportal	Added new dashboard chart to represent trend of devices that have exceeded event threshold in the past one week.
UC-2841	Webportal	Central station managers can now generate test messages for their alarm interfaces

UC-3713	Webportal	Added new filter options in customer dashboard charts to filter data based on device type.
UC-4089	Webportal	Account number is now indicated as a mandatory field in site provisioning form.

Support

For technical support, we encourage you to contact your local point of sale or distributor for all technical support calls. Alternatively, you can log a support call on the [Aritech Support Portal](#).