

## Market Release Note

MRN\_TECOMPLUS-2.0.10

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Product number: TecomPlus

Product description: TecomPlus Mobile App

Product version: 2.0.10

Release date: 7<sup>th</sup> August 2024

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Aritech is pleased to announce the immediate availability of the next version of the TecomPlus mobile app, featuring support for ChallengerPlus systems fitted with a TS1084 IUM, NAC door overrides, and other improvements.



This update addresses an issue caused by a recent update from Apple, and is specific to devices running iOS or iPadOS only.

Please note that Android devices are not affected, and should continue to use the latest available release, which at the time of this announcement is version 2.0.9 230.

### Resolved Issues

- Resolved an issue with permissions
- Resolved an issue preventing notifications from working

## Documentation and Downloads

|                             |  |
|-----------------------------|--|
| <b>Marketing Collateral</b> | <a href="#">TecomPlus Mobile Datasheet</a>   |
|                             | <a href="#">Tecom Comparison Matrix</a>  |
| <b>Download now</b>         |   |

## Known issues

- When using a TS1084 IUM, user's names are not available in the app.

## Support

Please refer to the manuals and documentation on the [Carrier Fire & Security Support Portal](#) for more information.

For technical support, we encourage you to contact your local point of sale or distributor for all technical support calls. Alternatively, you can log a support call on the [Carrier Fire & Security Support Portal](#).