

1162A UltraSync IP Cameras V28.1.4 Release Notes-EN

P/N 1162-EN • REV A • ISS 02NOV23

Introduction

This is the 1162A UltraSync IP Cameras V28.1.4 Release Notes-EN with additional information not covered in the user manual. For the latest information on the UltraSync IP cameras, please visit:

EMEA: <https://firesecurityproducts.com>

Australia: <https://firesecurityproducts.com.au>

Supported camera list

- **TVUC-B01-0401-BUL-W**: UltraSync Wi-Fi bullet camera, 4MP, 30m IR, Wi-Fi, 2.8mm, IP66, audio, 32GB SD storage, white
- **TVUC-B01-0401-DOM-W**: UltraSync Wi-Fi dome camera, 4MP, 30m IR, Wi-Fi, 2.8mm, IP66, audio, 32GB SD storage, white

Known issues and limitations

1. **Camera network cable disconnected from network for longer period**
When a camera that is connected to a local network using Ethernet LAN cable is disconnected for multiple hours from the network, it isn't always restoring its connection properly after the LAN cable is connected again. In such scenario, it is required to reboot the camera to restore its normal operation.
2. **Provisioning the camera as standalone device on UltraSync without using a xGenConnect alarm panel.**
The process described in section "UltraSync" in the camera configuration manual is not possible with current UltraSync Release SR8.3. This feature will

be supported in future releases of UltraSync.

3. SD card encryption

When enrolling the camera through the New Device Setup feature within the UltraSync+ mobile app, it will automatically enable SD card encryption. When not using the UltraSync+ app, please be aware that the SD card data will not be encrypted automatically but that you can enable this feature manually via camera menu Configuration > Storage > Storage Management.

4. Adding the camera to TVN22

It is not possible to add and activate an UltraSync camera through the TVN22 Search/Add menu. The camera needs to be activated with TruVision Device manager or through the camera web page before it is added to TVN22.

Contacting Support

For help installing, operating, maintaining, and troubleshooting this product, refer to this document and any other documentation provided. If you still have questions, contact us during business hours (Monday through Friday, excluding holidays).

Note: Please be ready at the equipment before calling.

Table 1: Technical Support

Europe, Middle East, and Africa

W Go to www.firesecurityproducts.com/en/contact

Australia

E cs@firesecurityproducts.zendesk.com

W www.firesecurityproducts.com.au/support
