Market Release Note

MRN_TS1054_V01-02-60990

Product number:	TS1054
Product description:	Tecom 4G Communication Module
Product version:	V01-02.60990
Release date:	August 2022

Aritech is pleased to announce the immediate availability of the latest firmware for the Tecom 4G Communication Module.

The 4G Communication Module is an expansion module which allows Challenger panels to communicate over 4G wireless networks.

This firmware is supported on both the TS1054 4G Communication Module as well as existing TS1053 3G Communications Modules.

Compatibility:

- Supported on TS1053 3G Communication Module
- Supported on TS1054 4G Communication Module
- Supported on Challenger10 V10-06.19251 or higher
- Supported on ChallengerPlus all versions

Resolved Issues

- Stability improvements for TCP connections

Documentation and Downloads

Marketing Collateral	4G Communication Module Datasheet (TS1054)
	Tecom Compatibility Matrix
Firmware Download	Firmware available via the latest version of CTPlus

The latest version of firmware is available within CTPlus. All downloads can be found at https://www.firesecurityproducts.com.au/downloads-and-resources-library.

Known issues

- Dual-SIM is currently only available for connections through UltraSync. Other 4G connection types are limited to SIM 1.
- Communications may not succeed if signal is weak. Ensure correct placement of antenna prior to installation.

Support

Please refer to the manuals and documentation on the Carrier Fire & Security Support Portal for more information.

For technical support, we encourage you to contact your local point of sale or distributor for all technical support calls. Alternatively, you can log a support call on the Carrier Fire & Security Support Portal.