

Market Release Note

MRN-TS1016-V10-06.63728

Product number: TS1016, TS1016B

Product description: Challenger10

Product version: V10-06.63728

Release date: August 2022

Aritech is pleased to announce the availability of the latest firmware for Challenger10. This firmware release resolves an issue reported by the Tecom community.

Resolved Issues

- Corrected configuration backup issue which could prevent a TS1020 Standard DGP from coming back online after upgrading to ChallengerPlus firmware

Improvements

- The APN username field on SIM1 and SIM2 now supports the '@' symbol

Documentation and Downloads

Marketing Collateral	Challenger10 Datasheet
	Tecom Comparison Matrix
Firmware Download	Firmware available via the latest version of CTPlus

The latest version of firmware is available within CTPlus. All downloads can be found at <https://www.firesecurityproducts.com.au/downloads-and-resources-library>.

Known issues

- Any Challenger10 or ChallengerSE panel upgrading from a version of firmware older than V10-06 will be classed as a new panel type when updated to this firmware. This means that the panel record will need to be converted to the new type in the software (Security Commander, Titan, Forcefield). Please refer to the manuals or call the technical support department if further information is required.
- Non-pollled peripherals are not backed up or restored when using the SD card.
- When using a TS1084 IUM, user names are not stored in the panel.
- When the option for 'Enable V8 Numbering' is toggled, input programming and numbering will not be altered. If this option is set incorrectly, inputs may not function as expected, and input names may appear to be incorrect.

Support

Please refer to the manuals and documentation on the [Carrier Fire & Security Support Portal](#) for more information.

For technical support, we encourage you to contact your local point of sale or distributor for all technical support calls. Alternatively, you can log a support call on the [Carrier Fire & Security Support Portal](#).