

Market Release Note

MRN-TECOMC4-GENETEC

Product number:	TS-C4-GT
Product description:	TecomC4 Genetec Driver
Product version:	0.2.68.5505
Affected parts:	n/a
Release date:	20 th September 2018

Interlogix is pleased to announce the immediate availability of the Genetec Security Center driver for TecomC4 Management Software.

Supported Versions (Driver v0.2.68.5505)

- TecomC4 2018
- Genetec Security Center v5.5 SR5 or later
- GSC SDK 5.5 SR5 only

Licensing & Support

Technical Support

Support is provided by Interlogix for the connection and use of the 3rd party device(s) within TecomC4. For these enquiries, please contact us: support@interlogix.zendesk.com

For support enquiries relating to configuration and use of 3rd party device(s) outside of TecomC4, please refer to the supplier and/or manufacturer of the device.

Online Registration and Licensing

TecomC4 and all applicable licenses can be registered online at www.interlogix.com.au/registerTecomC4

Software Upgrade and Support Plan (SUSP)

TecomC4 Software Maintenance is called SUSP (Software Upgrade and Support Plan). It is a 12 month contract which includes access to technical support and any software upgrades, patches and bug fixes that may become available for your licensed software during the active term of your maintenance agreement. For ongoing management of your site, you are encouraged to purchase a SUSP annually for the life of your system. Refer [SUSP overview document for information](#).