Market Release Note

MRN-TECOMC4-DSCPSN

Product number:	TecomC4
Product description:	TecomC4 3rd party drivers
Product version:	TecomC4 2016 SP7 or later
Affected parts:	N/A
Release date:	18 December 2017

Interlogix is pleased to announce the immediate availability of the DSC PowerSeries Neo driver for TecomC4 Management Software.

Please note, each third-party security device requires a TecomC4 driver be installed.

IMPORTANT TO NOTE: There may be additional costs from the 3rd party for this functionality. Please check with the manufacturer or supplier.

Supported Versions

DSC PowerSeries Neo:

- Panel firmware 1.1 or 1.2 (HS2128 / HS2064 / HS2032 / HS2016)
- IP module firmware 4.1 or 5.0 (TL280 / TL2803G)

Licensing & Support

Technical Support

Support is provided by Interlogix for the connection and use of the 3rd party device(s) within TecomC4. For these enquiries, please contact us: support@interlogix.zendesk.com

For support enquiries relating to configuration and use of 3rd party device(s) outside of TecomC4, please refer to the supplier and/or manufacturer of the device.

Online Registration and Licensing

TecomC4 and all applicable licenses can be registered online at www.interlogix.com.au/registerTecomC4

Software Upgrade and Support Plan (SUSP)

TecomC4 Software Maintenance is called SUSP (Software Upgrade and Support Plan). It is a 12 month contract which includes access to technical support and any software upgrades, patches and bug fixes that may become available for your licensed software during the active term of your maintenance agreement. For ongoing management of your site, you will be required to purchase a SUSP annually for the life of your system. Refer SUSP overview document for information.