

## Market Release Note

### MRN-TECOMC4-DIGIFORT7

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Product number:	TS-C4-FORT7
Product description:	TecomC4 Digifort 7 Driver
Product version:	16.2.0.14204
Affected parts:	n/a
Release date:	24 April 2020

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Interlogix is pleased to announce the immediate availability of the Digifort 7 driver for TecomC4 Management Software.

## Supported Versions

- TecomC4 2016 SP7 through to TecomC4 2019
- Digifort server 7.0 & Digifort server 7.2
- Digifort HTTP API (1.5)

## Licensing & Support

### Technical Support

Support is provided by Interlogix for the connection and use of the 3rd party device(s) within TecomC4. To log a support ticket please visit our support portal at [support.interlogix.com.au](https://support.interlogix.com.au) or email [support@interlogix.zendesk.com](mailto:support@interlogix.zendesk.com)

For support enquiries relating to configuration and use of 3rd party device(s) outside of TecomC4, please refer to the supplier and/or manufacturer of the device.

### Online Registration and Licensing

TecomC4 is available to trained technicians. Online training is available at [www.interlogix.com.au/training](https://www.interlogix.com.au/training) or a classroom schedule which can be viewed at [www.hills.com.au](https://www.hills.com.au).

Once you have been completed training and certified as a TecomC4 technician, you can purchase TecomC4 and all applicable licenses from Hills. You will need to register online and include your Purchase Order [www.interlogix.com.au/tecomc4-site-registration](https://www.interlogix.com.au/tecomc4-site-registration). Upon confirmation of your order, you can download the latest version and associated drivers at [www.c4portal.com](https://www.c4portal.com).

## Software Upgrade and Support Plan (SUSP)

TecomC4 Software Maintenance is called SUSP (Software Upgrade and Support Plan). It is a minimum 12 month contract which includes access to technical support and any software upgrades, patches and bug fixes that may become available for your licensed software during the active term of your maintenance agreement. For ongoing management of your site, you will be required to purchase a SUSP annually for the life of your system. Refer [SUSP overview document](#) for information.

## Documentation and handy links

<b>Documentation</b>	<a href="#">TecomC4 datasheet</a>
	<a href="#">Tecom compatibility matrix</a>
	<a href="#">Tecom product catalogue</a>
	<a href="#">Software Support Agreement (SUSP) Overview</a>
	<a href="#">TecomC4 Support (SUSP) Terms &amp; Conditions</a>
<b>Software and driver download</b>	Visit the TecomC4 portal at <a href="http://www.c4portal.com">www.c4portal.com</a>
<b>Technical Support</b>	Log a ticket at the <a href="#">Interlogix Support Portal</a>