# Market Release Note

MRN-CTPLUS-2.8.68061

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| Product number: | CTPlus |
| Product description: | CTPlus Configuration Software |
| Product version: | CTPlus 2.8.68061 |
| Release date: | 7th June 2023 |

**Aritech is pleased to announce the immediate availability of CTPlus v2.8.**

CTPlus is a software tool for programming and controlling a Challenger security system, typically used by installers with a laptop PC.

CTPlus provides a simple and easy-to-use interface for programming the Challenger system, including the ability for technicians to upload/download or import/export system configurations to allow for off-site programming or system backups. Service technicians can use CTPlus to connect remotely to Challenger panels for programming, routine maintenance, and fault diagnosis.

This latest release of CTPlus adds support for WMS Pro, improves existing functionality, and resolves issues reported by you.

# New Features

- Supports connectivity directly to WMS Pro databases

# Improvements

- CTPlus now supports TLS 1.2 and has updated the included database version and ODBC driver (LocalDB SQL Server 2019, ODBC Driver 17 for SQL Server)
- Preferences form has been updated
- Lift configuration is more dynamic
- Reader LED options have been improved for Wiegand and OSDP on the NAC

# Resolved Issues

- Resolved issue that could cause empty card data to be sent to a panel in a multi-panel system
- Resolved issue preventing Standard doors from being created in certain conditions
- Duress mode on NAC is now set correctly when importing a CTPlus system
- Resolved issues and errors when changing a NAC type and/or mode
- Resolved issue where NAC doors are incorrectly deleted if a conflict is found with the DGP type during upload
- Resolved issue where DGP type would be set incorrectly during an upload in certain conditions
- Resolved issues preventing a RAS or DGP from being added to a NAC in certain conditions
- Resolved issue where RAS event flags may not be populated when record was retrieved from the panel
- Resolved issue preventing CTPlus from opening in certain conditions on computers with multiple users
- Resolved issue where alarm monitor could display an incorrect count after all alarms were cleared in certain conditions
- Adjusted incorrect floor count limit on a NAC
- Adjusted incorrect starting relay limit when mapping floors on a NAC
- Corrected missing permissions for Junior Administrator and Senior Administrator roles
- Corrected issue preventing CTPlus from being installed on computers where Windows and/or Program Files directories are not on the C drive
- Various stability improvements

# Documentation and Downloads

| **Marketing Collateral** | CTPlus datasheet |
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| | Tecom Compatibility Matrix |
| **Software Download** | Download the latest version of CTPlus at https://www.firesecurityproducts.com.au/downloads |

# Known issues

- User cards programmed into Tecom smart cards with a custom 4-byte code may not be recognised by readers
- It is not currently possible to change the time and date on ChallengerPlus panels whilst using UltraSync. It is recommended that UltraSync be disabled whilst time/date changes are required and re-enabled once concluded
- Users are only able to load cameras from the first 32 channels on any TruVision recorder.
- Some functionality available in CTPlus may not be available on Challenger10 panels. We recommend upgrading to ChallengerPlus firmware in order to take advantage of these new features.

# Support

Please refer to the manuals and documentation on the [Carrier Fire & Security Support Portal](#) for more information.

For technical support, we encourage you to contact your local point of sale or distributor for all technical support calls. Alternatively, you can log a support call on the [Carrier Fire & Security Support Portal](#).