

Field Notes Bulletin

TECHNICAL SUPPORT

P/N 16001

Forcefield 7.2 Upgrade Patch 1

Overview

This patch is only for installations of Forcefield 7.2, build 52. It is required for correct operation of the software.

Note: If you have an earlier version of Forcefield, or a build of Forcefield 7.2 prior to build 52, then you must update Forcefield before installing this patch.

Please contact Interlogix technical support if further information is required.

Resolved issues

- Operators could not isolate or de-isolate forced door alarms from maps.
- Text would sometimes display incorrectly when an operator selected a remote control function for doors from maps.
- Door alarms would not get removed in certain conditions when using a nonstandard computer category type.
- Third-party camera discovery would not work properly on systems with more than 128 cameras.
- Smart Card Programmer driver would fail to restart automatically when connection was lost and then re-established.
- Input screen would bring up 'Modified by Other' dialogue when trying to save or change records in certain conditions.
- Operators were unable to log on to Forcefield on a mirror site by badging a card at the workstation.

Installing the update

To run a service file:

- 1. From the main menu select Admin > Configuration > Service System.
- 2. Click the Service System from arrow, and then select the storage location containing the service file.
- 3. Click Run to execute. Forcefield displays a File Selector window
- 4. Select the service file SP-FOR-167.tgz, and then click Update. A QNX window opens containing instructions.
- 5. Follow the instructions in the QNX window to complete the procedure. The Service Forcefield window displays a progress bar during the update process.
- 6. When the message displays "Update is successfully installed. Forcefield must be shutdown and rebooted to apply all the changes", click Continue, and then reboot the system.

Contacting support

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