Market Release Note

MRN-CTPLUS-2.9.69739

Product number:	CTPlus
Product description:	CTPlus Configuration Software
Product version:	CTPlus 2.9.69739
Release date:	26th September 2023

Aritech is pleased to announce the immediate availability of CTPlus v2.9.

CTPlus is a software tool for programming and controlling a Challenger security system, typically used by installers with a laptop PC.

CTPlus provides a simple and easy-to-use interface for programming the Challenger system, including the ability for technicians to upload/download or import/export system configurations to allow for off-site programming or system backups. Service technicians can use CTPlus to connect remotely to Challenger panels for programming, routine maintenance, and fault diagnosis.

This latest release of CTPlus adds support for WMS Pro, improves existing functionality, and resolves issues reported by you.

New Features

- Controller online/offline status now displayed when connected to WMS Pro
- About form now shows CTPlus database when connected in standalone or WMS Pro version when connected to WMS Pro
- DGP conversion wizard has been updated to support TS1067

Improvements

- Cdc.cat digital signature has been updated

Resolved Issues

- Various Operator events now show correctly in CTPlus when connected to WMS Pro

Documentation and Downloads

Marketing Collateral	CTPlus datasheet
	Tecom Compatibility Matrix
Software Download	Download the latest version of CTPlus at https://www.firesecurityproducts.com.au/downloads

Known issues

- Due to some changes in the API used by CTPlus in WMS Pro mode, Operators may encounter error messages when using mis-matched versions. This can be resolved by ensuring that both WMS Pro and CTPlus are updated to the latest versions, and further improvements to prevent this from occurring will be implemented in future releases.
- User cards programmed into Tecom smart cards with a custom 4-byte code may not be recognised by readers.
- It is not currently possible to change the time and date on ChallengerPlus panels whilst using UltraSync. It is recommended that UltraSync be disabled whilst time/date changes are required and re-enabled once concluded.
- Users are only able to load cameras from the first 32 channels on any TruVision recorder.
- Some functionality available in CTPlus may not be available on Challenger10 panels. We recommend upgrading to ChallengerPlus firmware in order to take advantage of these new features.

Support

Please refer to the manuals and documentation on the Carrier Fire & Security Support Portal for more information.

For technical support, we encourage you to contact your local point of sale or distributor for all technical support calls. Alternatively, you can log a support call on the Carrier Fire & Security Support Portal.